

Patient information

About your Hearing Assessment

Audiology Department – Aintree Hospital

You have been referred to the Audiology Department by your GP for a hearing and/or tinnitus assessment.

Your appointment will take between 45-60 minutes and you will be seen by an Audiologist, who is a health care professional specialising in hearing, tinnitus and balance disorders.

Before your appointment

If you are visually impaired, have mobility problems or need an interpreter please phone us on **Tel: 0151 529 0328**, or email us at **audiology@aintree.nhs.uk** so that we can tailor your appointment to meet your individual needs.

Please check all of your appointment letters **carefully** to ensure you attend the correct clinic for your appointment.

Please feel free to bring a family member or friend with you to your appointment.

Please bring an up to date list of any medication you are taking and any long term conditions that you have.

Please complete the attached ear history questionnaire and bring it to your appointment.

At your appointment

You will be seen by an Audiologist who will ask you some questions about your ears and general health.

We will ask you about the situations that you are having difficulty hearing in and how you would like them improving.

We will examine your ears and perform a hearing test.

During your hearing test you will sit in a soundproofed booth with some headphones on and we ask you to respond to every sound that you hear by pressing a button no matter how quietly you hear it.

The results of your hearing test will be explained to you and a treatment plan discussed.

If you would benefit from a hearing aid, we will explain the different types available to you and how they will help.

If we feel your hearing loss or ear symptoms may be helped by medical treatment, we will arrange for you to have an appointment with an ENT specialist.

Depending on your hearing loss we may need to take an impression of your ear in order to make an ear mould.

This is a painless procedure which involves us putting soft putty into your ears for between two to five minutes. Once it has set we take it out and send it away to be made into an ear mould.

A further appointment will be sent to you to come and have your hearing aid(s) fitted shortly afterwards.

Please note:

We are a recognised teaching hospital and often have students in clinic. If you do not wish a student to be present during your consultation, please let us know. This will not affect your treatment in any way.

Feedback

Your feedback is important to us and helps us influence care in the future.

Following your discharge from hospital or attendance at your outpatient appointment you will receive a text asking if you would recommend our service to others. Please take the time to text back, you will not be charged for the text and can opt out at any point. Your co-operation is greatly appreciated.

Further information

The Audiology Department can be contacted on:

Tel No: 0151 529 0328 / 0329

Email: audiology@aintree.nhs.uk

Text phone:

0151 529 4195

Email: audiology@aintree.nhs.uk

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Ear History Questionnaire

Please complete this questionnaire and bring it with you to your appointment
Please circle

Do you have pain in one/both of your ears? **Yes /No**
If yes, please give details

Do you have, or have you ever had discharge from one/both of your ears? **Yes /No**
If yes, please give details

Do you have, or have you ever had a perforation of one/both ear drums? **Yes /No**
If yes, please give details

Have you ever had surgery on one/both of your ears? **Yes /No**
If yes, please give details

Do you have noises in your ears and/ or head? **Yes / No**
If yes, please give details

Do you suffer with dizziness? **Yes / No**
If yes, please give details

Do you have a family history of deafness? **Yes / No**
If yes, please give details

Have you ever had a very noisy job or hobby? **Yes / No**
If yes, please give details

Please list any situations in which you would like to hear better:

1.
2.
3.
4.
5.

All Trust approved information is available on request in alternative formats, including other languages, easy read, large print, audio, Braille, moon and electronically.

يمكن توفير جميع المعلومات المتعلقة بالمرضى الموافق عليهم من قبل انتمان المستشفى عند الطلب بصيغ أخرى، بما في ذلك لغات أخرى وبطرق تسهل قراءتها وبالحروف الطباعية الكبيرة وبالصوت وبطريقة برايل للمكفوفين وبطريقة مون والكترونياً.

所有經信托基金批准的患者資訊均可以其它格式提供，包括其它語言、易讀閱讀軟件、大字體、音頻、盲文、穆恩體 (Moon) 盲文和電子格式，敬請索取。

در صورت تمایل میتوانید کلیه اطلاعات تصویب شده توسط اتحادیه در رابطه با بیماران را به اشکال مختلف در دسترس داشته باشید، از جمله به زبانهای دیگر، به زبان ساده، چاپ درشت، صوت، خط مخصوص کوران، مون و بصورت روی خطی موجود است.

زانیاری پیومندیدار بهو نهخوشانهی له لایمن تراستهوه پسهند کراون، نهگهر داوا بکریت له فورماتهکانی تر دا بریتی له زمانهکانی تر، نیزی رید (هاسان خویندنهوه)، چاپی گهوره، شریتی دمنگ، هیلای موون و نهلیکترونیکی همیه.

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Dhammaan warbixinta bukaanleyda ee Ururka ee la oggol yahay waxaa marka la codsado lagu heli karaa nuskhado kale, sida luqado kale, akhris fudud, far waaweyn, dhegeysi, farta braille ee dadka indhaha la', Moon iyo nidaam eletaroonig ah.