

Patient information

Wheelchair and Complex Mobility Seating Service

Prosthetic and Wheelchair Centre – Therapies

The Prosthetic and Wheelchair Centre is situated within the rehabilitation building in Liverpool University Hospitals- Aintree Hospital site.

The Centre provides the following services for patients of all ages;

- Artificial limb/rehabilitation service for patients from the north of the river Mersey.
- Wheelchair and Complex Mobility seating service for patients registered with a South Sefton GP.
- An administrative wig service for patients from Liverpool University Hospitals.

Opening Times (Closed Bank Holidays)

Monday – Friday 8.30am - 4.30pm

Contact Numbers

- **Centre Reception**

Tel: 0151 529 3033

Text Phone Number: 18001 0151 529 3033

- **Wheelchair Therapists**

Tel: 0151 529 8744

Text Phone Number; 18001 0151 529 8744

- **Rehabilitation Engineers**

Tel: 0151 529 8749

Text phone number: 18001 0151 529 8749

- **Wheelchair Clerks**

Tel: 0151 529 3100 / 8730

Text Phone number: 18001 0151 529 3100/8730

- **Centre Manager**

Tel: 0151 529 8728

Text Phone number:18001 0151 529 8728

General Information

A Multi-disciplinary team caters for the needs of people with permanent mobility problems.

The team includes a Consultant in Rehabilitation Medicine, Therapists, Rehabilitation Engineers and Administration staff.

The team also has access to other health care professionals as needed e.g. nursing staff, tissue viability nurse etc. and will liaise closely with other hospitals and community/education colleagues when appropriate.

The patient and their family/carers are the most important members of the team and their views are always taken into consideration.

Wheelchair Service

South Sefton Wheelchair service provides and maintains wheelchairs free of charge to people of all ages who are likely to have a mobility problem for more than 3 months.

Manual and powered wheelchair assessments are carried out to determine what type of equipment is most appropriate for your needs.

Complex Mobility Seating Service

This service is consultant led; it provides assessment/prescription and review of patients who require supportive seating, non-standard wheelchairs, active user chairs, pressure relieving cushions and buggies.

Assessments may be carried out at the Centre or in the client's home, hospital, school, workplace or Day Centre.

Referrals can be made by hospital and community colleagues e.g. Consultants, General Practitioners, Therapists and other health care professionals.

Maintenance and Repairs

A private company has the contract for the delivery, collection, modification maintenance and repair of wheelchairs.

They have trained staff, workshops and a mobile team of mechanics who undertake deliveries, collections and minor repairs at the patient's home.

Customer Services

We always aim to deliver a positive experience to all of our patients.

However, if you have any concerns about the service you are receiving, we would suggest that you speak to the clinician providing your care in the first instance.

They may be able to reassure you concerning your progress or may be able to resolve the issue for you.

Feedback

Your feedback is important to us and helps us influence care in the future.

Following your discharge from hospital or attendance at your outpatient appointment you will receive a text asking if you would recommend our service to others. Please take the time to text back, you will not be charged for the text and can opt out at any point. Your co-operation is greatly appreciated.

Further information

Prosthetic and Wheelchair Centre

Lower Lane

Liverpool L9 7AL

[Tel:0151 529 3033](tel:01515293033)

Text phone number; 18001 0151 529 3033

User and Patient Support Groups for Wheelchair and Complex Mobility Seating patients

- **Newlife**

Tel: 01543 462 777

www.newlifecharity.co.uk

- **Cerebra**

Tel:0800 328 1159

www.cerebra.org.uk

- **Downs Syndrome Association**

Tel:0333 1212 300

www.downs-syndrome.org.uk

- **Dystonia Society**

Tel: 020 7793 3651

www.dystonia.org.uk

- **Epilepsy Action**

Tel: 0808 800 5050

www.epilepsy.org.uk

- **Muscular Dystrophy UK**

Tel: 0800 652 6352

www.musculardystrophyuk.org

- **Rett UK**

Tel: 01582 798911

www.rettuk.org

www.rettsyndrome.org.uk (no tele no.)

info@rettsyndrome.org.uk

- **Scoliosis Association**

Tel: 020 8964 1166

www.sauk.org.uk

- **Spinal Muscular Atrophy UK**

Tel: 01789 267 520

www.smauk.org.uk

- **Promise Dreams**

Tel: 01902 212 451

www.promisedreams.co.uk

- **Greenbank**

Tel: 0151 733 7255

www.greenbank.org.uk

- **Variety Club**

Tel: 020 7428 8100

www.variety.org.uk

- **Caudwell Children**

Tel: 0345 300 1348

www.caudwellchildren.com

- **Contact a family**

Tel: 0808 808 3555

www.contact.org.uk

Family Fund

Tel: 01904 550055

www.familyfund.org.uk

Author: Therapies

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All Trust approved information is available on request in alternative formats, including other languages, easy read, large print, audio, Braille, moon and electronically.

يمكن توفير جميع المعلومات المتعلقة بالمرضى الموافق عليهم من قبل انتمان المستشفى عند الطلب بصيغ أخرى، بما في ذلك لغات أخرى وبطرق تسهل قراءتها وبالحروف الطباعية الكبيرة وبالصوت وبطريقة برايل للمكفوفين وبطريقة مون والكترونياً.

所有經信托基金批准的患者資訊均可以其它格式提供，包括其它語言、易讀閱讀軟件、大字

體、音頻、盲文、穆恩體 (Moon) 盲文和電子格式，敬請索取。

در صورت تمایل میتوانید کلیه اطلاعات تصویب شده توسط اتحادیه در رابطه با بیماران را به اشکال مختلف در دسترس داشته باشید، از جمله به زبانهای دیگر، به زبان ساده، چاپ درشت، صوت، خط مخصوص کوران، مون و بصورت روی خطی موجود است.

زانیاری پنیوندیدار بهو نهخوشانهی له لایمن تراستهوه پهسند کران، نهگس داوا بکریت له فورماتهکانی تردا بریتی له زمانهکانی تر، نیزی رید (هاسان خویندنهوه)، چاپی گهوره، شریتی دهنگ، هیلی موون و نهلیکترونیکی ههیه.

所有经信托基金批准的患者信息均可以其它格式提供，包括其它语言、易读阅读软件、大字体、音频、盲文、穆恩体 (Moon) 盲文和电子格式，敬请索取。

Dhammaan warbixinta bukaanleyda ee Ururka ee la oggol yahay waxaa marka la codsado lagu heli karaa nuskhado kale, sida luqado kale, akhris fudud, far waaweyn, dhegeysi, farta braille ee dadka indhaha la', Moon iyo nidaam eletaroonig ah.