# Liverpool University Hospitals

## Patient information

### **Prosthetics - Prosthetic and Wheelchair Centre**

#### Therapies

The Prosthetic and Wheelchair Centre is situated within the rehabilitation building in Aintree University Hospital NHS Foundation Trust.

#### The Centre provides the following services for patients of all ages;

- Artificial limb/rehabilitation service for patients from the north of the river Mersey.
- Wheelchair and Special seating service for patients with a South Sefton GP.
- An administrative wig service for patients from Aintree University Hospital.

#### **Opening Times** (Closed Bank Holidays) Monday – Friday 8.30am – 4.30pm

#### **Contact Numbers**

# ♦ Centre Reception/Nurses Tel: 0151 529 3033/8733 Text phone number; 18001 0151 529 3033/8733

#### Physiotherapy Tel: 0151 529 8761

Text phone number: 18001 0151 529 8761

#### Limb Clerk

Tel: 0151 529 8732 Text phone number: 18001 0151 529 8732

#### Centre Manager

Tel: 0151 529 8728 Text phone number: 18001 0151 529 8728

#### **General Information**

A multi-disciplinary team caters for the rehabilitation needs of amputees and people with permanent mobility problems.

The team includes a Consultant in Rehabilitation Medicine, Occupational Therapists, Physiotherapists, Rehabilitation Engineers, Prosthetists, Technicians, Orthotists, Clinical Psychologists, Chiropodists, Nursing and Administration staff. The patient and their family/carers are the most important members of the team and their views are always taken into consideration.

The team also liaises closely with health care professionals at other hospitals and in the community.

#### Prosthetic (Artificial Limb) Service

The Service is centre based; patients are referred either pre-operatively (for consultation and advice) and/or post-operatively (for assessment, fitting and supply of a limb, physiotherapy, major and minor repairs and ongoing review).

New amputees attend a dedicated "Primary Clinic". During this first visit most patients will see all members of the multidisciplinary team and a thorough assessment will be undertaken to formulate an individual rehabilitation plan.

Once patients are established limb users, they will continue to have access to the multi-disciplinary team as and when needed.

Treatment plans include regular medical reviews. However, in most cases amputee care is managed by a Prosthetist.

Limbs are manufactured and repaired on behalf of the NHS by an on-site contracted limb company.

Most repairs and adjustments are carried out on a "While you wait basis". There is also a postal collection and delivery service available.

#### **Customer Services**

#### We always aim to deliver a positive experience to all our patients.

However, if you have any concerns, we would suggest that you speak to the clinician providing your care in the first instance. They may be able to reassure you concerning your progress or may be able to resolve the issue for you. Concerns can also be discussed with the Consultant or Centre Manager.

#### Feedback

Your feedback is important to us and helps us influence care in the future.

Following your discharge from hospital or attendance at your outpatient appointment you will receive a text asking if you would recommend our service to others. Please take the time to text back, you will not be charged for the text and can opt out at any point. Your co-operation is greatly appreciated.

**Further information** 

Prosthetic and Wheelchair Centre Lower Lane Liverpool L9 7AL Tel:0151 529 3033 Text phone Number: 18001 0151 529 3033

**User and Patient Support Groups** 

- Limbless Association Tel No: 0800 644 0185 www.limbless-association.org
- BLESMA (British Limbless Ex-Serviceman Association) Tel No: 020 8590 1124 www.blesma.org
- ACSIL (Amputee and Carers Support in Liverpool) Tel No: 0151 261 1166 www.ACSIL.co.uk
- REACH (The Association for Children with Hand or Arm Deficiency) Tel No: 0845 1306 225 www.reach.org.uk
- Steps (National Association for Families of Children with Lower Limb Abnormalities) Tel No: 01925 750 271 www.steps-charity.org.uk
- Douglas Bader Foundation Tel No: 020 8748 8884 www.douglasbaderfoundation.com
- LimbPower Tel No: 07502 27685 www.limbpower.com
- Disability Rights UK Tel No: 020 7250 8181 www.dsabilityrightsuk.org

Author: Therapies Review date: July 2025 All Trust approved information is available on request in alternative formats, including other languages, easy read, large print, audio, Braille, moon and electronically.

يمكن توفير جميع المعلومات المتعلقة بالمرضى الموافق عليهم من قبل انتمان المستشفى عند الطلب بصيغ أخرى، بما في ذلك لغات أخرى وبطرق تسهل قراءتها وبالحروف الطباعية الكبيرة وبالصوت وبطريقة برايل للمكفوفين وبطريقة مون والكترونيا.

#### 所有經信托基金批准的患者資訊均可以其它格式提供,包括其它語言、易讀閱讀軟件、大字

體、音頻、盲文、穆恩體(Moon)盲文和電子格式,敬請索取。

در صورت تمایل میتوانید کلیه اطلاعات تصویب شده توسط اتحادیّه در رابطه با بیماران را به اشکال مختلف در دسترس داشته باشید، از جمله به زبانهای دیگر، به زبان ساده، چاپ درشت، صوت، خط مخصوص کوران، مون و بصورت روی خطی موجود است.

ز انیاریی پێو هندیدار به و نهخو شانه ی له لایه **تر استهوه** پهسهند کر اون، ئهگهر داو ا بکر ێت له فوّر ماته کانی تر دا بریتی له زمانه کانی تر، ئیزی رید (هاسان خو ێندنه وه)، چاپی گهوره، شریتی دهنگ، هێڵی موون و ئهلێکتروٚنیکی ههیه.

所有经信托基金批准的患者信息均可以其它格式提供,包括其它语言、易读阅读软件、大字体、音频、盲文、穆恩体(Moon)盲文和电子格式,敬请索取。

Dhammaan warbixinta bukaanleyda ee Ururka ee la oggol yahay waxaa marka la codsado lagu heli karaa nuskhado kale, sida luqado kale, akhris fudud, far waaweyn, dhegeysi, farta braille ee dadka indhaha la', Moon iyo nidaam eletaroonig ah.