

## Patient information

### Child to Adult Transition Information

#### Audiology Department- Aintree Hospital

**You have attended an appointment today to discuss your transition from the paediatric audiology service to the adult service.**

This information leaflet has been produced to give you some further information and advice on what services are available to young people with a hearing loss and changes to your treatment now that you have been transferred to Aintree University Hospital.

#### Changes to your hearing aid service

##### Repair appointments

Please use our drop off service at the Audiology department Aintree Hospital, Elective Care Centre. Bring your hearing aid to the Audiology department before 10.30am and collect it after 12 noon on the same day (Monday – Friday - excluding bank holidays).

To arrange a service/repair appointment please contact the department on  
Tel: 0151 529 0328 or email [audiology@aintree.nhs.uk](mailto:audiology@aintree.nhs.uk).

All repair appointments can be booked by Typetalk - **18001 0151 529 0328**  
Telephone queries: **0151 529 0328**

Email: [Audiology@aintree.nhs.uk](mailto:Audiology@aintree.nhs.uk)

There are community clinics where you can also be seen for repair appointments but you need to phone Audiology on **0151 529 0328** in order to arrange this. These clinics include:

- The May Logan Centre  
Knowsley Road  
Bootle, L20 5DQ
- Kirkby Health Suite  
Cherryfield Drive  
Kirkby, L32 8UR

##### Batteries

At your first appointment the Audiologist will give you a small battery card that you will need to bring when you need replacement batteries.

## **Batteries can be collected from**

- Elective Care Centre, Aintree
- The main reception desk at Aintree Hospitals NHS Trust
- Bootle Health Centre, Park Street, Bootle **Tel: 247 6000**
- Litherland Town Hall Clinic, Sefton Road, Litherland **Tel: 475 4667**
- Maghull Health Centre Westway, Maghull **Tel: 531 8118**
- Netherton Health Centre, Magdalen Square, Netherton **Tel: 247 6080**
- Bretlands Road Clinic, Thornton **Tel: 247 6330**
- Prince Street Clinic Waterloo **Tel: 928 2694**

## **Or phone 0151 529 0328 to request a postal service**

If you have a cochlear implant you need to request batteries from Manchester Royal infirmary: **0161 276 8079 (spares and repairs)**

## **Follow up care**

We recommend having your hearing aids serviced

- Six monthly if you have an ear mould.
- Four monthly if you have a slim tube, open fit earpiece
- Twelve monthly if you have a custom ear mould with a slim tube.

In the adult service we generally do not test your hearing annually, however this may depend upon the nature of your hearing loss.

**We recommend that you contact us to arrange a reassessment should you feel that your hearing has changed.**

It is also advisable to ensure you have regular eye tests at your opticians.

## **Further Help and Information**

### **RNID**

RNID provide a wide range of services including:

- Support for hard of hearing/Deaf individuals at home and work with devices and equipment.
- There are information brochures regarding AoHL at the Audiology reception desk.

### **RNID**

RNID, Brightfield Business Hub, Bakewell Road, Orton Southgate, Peterborough, PE2 6XU.

Telephone: **0808 808 0123**

Text: **07360 268 988**

**<https://rnid.org.uk/>**

**informationline@hearingloss.org.uk**

## **National Deaf Children's Society (NDCS)**

NDCS provide lots of information ranging from communication devices, help with benefits to groups and classes in your area with similar aged people.

<http://www.ndcs.org.uk/>

Telephone: **0808 800 8880**  
Minicom: **0808 800 8880**  
Fax: **020 7251 5020**  
Email: **helpline@ndcs.org.uk**

- Customised and Community Information
- Supporting People.
- Training and Development, including Sign Language courses.
- Environmental Aids.
- Social Work.
- Deaf/Blind Guide Communication
- Youth Services.

## **Merseyside Society for Deaf People**

This is a centre for individuals in the Liverpool area:-

**MSDP, Queens Drive, L13 0DJ**  
Tel: **0151 228 0888**  
Email: **Reception@msdp.org.uk**

### **They can help with**

- Interpreting and Communication Support.
- Support groups.
- Hard of hearing club.

## **Hearing link**

A UK hearing loss organisation that helps you find the right information, appropriate services and meaningful connections with other people: **www.hearinglink.org**

## **Work**

If you plan to seek employment you may be able to get communication help via:

- The audiological rehabilitation clinic
- Self-referral to the job centre

## Useful websites:

Careers advice for 13-19 year olds: [www.direct.gov.uk/en/youngpeople/index.htm](http://www.direct.gov.uk/en/youngpeople/index.htm)  
Practical help at work: [www.direct.gov.uk/accesstowork](http://www.direct.gov.uk/accesstowork)

## Education

If you plan to continue into higher education you may find there may be some resources available to help in the classroom like loop systems, FM systems, note takers and extra support.

In your new college/university there should be a learning support team. Contact your college or university learning support team to find out what help is available for you. Below is a list of local university and college disability officers.

**Liverpool Hope**                      **0151 291 3665**

**Liverpool University**            **0151 794 2000**

**Liverpool John Moores**       **0151 904 6052**

**Hugh Baird College**            **0151 353 4444**

**Liverpool College**               **0151 252 1515**

**Edgehill**                              **01695575171**

Useful website: <https://www.gov.uk/rights-disabled-person/education-rights>

## Tinnitus Support Group

- Aintree Tinnitus Support Group (ATSG). This group is run by an Audiologist from Aintree Audiology department and meets the first Wednesday of every month in the clinic science building in Aintree hospital.
- Referral to tinnitus retraining therapy can be discussed with your Audiologist.

## Cochlear implant user group

Meeting once a month, please ask the audiologist for information if you are a Cochlear implant user.

## Travel Costs

Some people may be eligible for free rail and bus passes, contact:  
[www.merseytravel.gov.uk](http://www.merseytravel.gov.uk)

## Merseyside Society for Deaf People Queens Drive, L13 0DJ

Tel: **0151 228 0888**

Email: [Reception@msdp.org.uk](mailto:Reception@msdp.org.uk)

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## Feedback

**Your feedback is important to us and helps us influence care in the future.**

Following your discharge from hospital or attendance at your outpatient appointment you will receive a text asking if you would recommend our service to others. Please take the time to text back, you will not be charged for the text and can opt out at any point. Your co-operation is greatly appreciated.

## Further information

**The Audiology Department can be contacted on:**

**Tel No: 0151 529 0328 / 0329**

**Email: [audiology@aintree.nhs.uk](mailto:audiology@aintree.nhs.uk)**

**Text phone:**

**0151 529 4195**

**Email: [audiology@aintree.nhs.uk](mailto:audiology@aintree.nhs.uk)**

**Author: Audiology Department**

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All Trust approved information is available on request in alternative formats, including other languages, easy read, large print, audio, Braille, moon and electronically.

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